QUALITY POLICY

Multimedical believes that an efficient and regularly managed Quality Management System is the right instrument to assure the end users the utmost respect of the current regulations of biomedical products and the conformity with the requirements demanded.

To this purpose, Multimedical S.r.l. creates and performs a compliant Quality System with the requirements of the Standard EN ISO 13485, ***Regulation of Medical Devices 2017/745,*** to the CFR- Code of Federal regulation title 21 and the current legal provisions.

This system is based on the commitment to achieve pivotal fundaments for our company, like:

- the best quality of our medical devices, in order to guarantee to the user a safe and reliable product;
- the correspondence to the ***obligatory legislative, regulatory applicable*** requirements and the buyers' requests;
- the total satisfaction of the agreed conditions.

Hence, Directorate establishes :

- to maintain regular relationships with the customers, in order to find, as precise as possible, their real needs, necessities and expectations;
- to maintain regular relationships with the suppliers to raise their awareness of out quality targets and their efficient achievement;
- to build regular relationships with external agencies, as well (hospitals, treatment centres, etc.), in order to get a better acquaintance of customers' necessities and the sectoral operators;
- to participate at events, exhibitions and conferences;
- to maintain uninterruptedly effectiveness and efficiency of the Quality System;
- to clarify needs and targets for any kind of activity conducted by Multimedical,
- to pursue the quality in every phase of every process involving all the employees to the achievement of the targets,
- to prove periodically that this policy is suitable to the purposes and the context of the company, carried out and shared at every level, from the perspective of a non-stop improvement.

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MULTIMEDICALS.r.l.
Via G. Rossa, 71 - Zona Ind. Gerbolina - 46019 VIADANA (MN)
Tel. (0375) 785.882 (3 linee ric. aut.) - Telefax (0375) 785.885
Cap. Soc. € 46.500,00 i.v. - C.C.I.A.A. Mantova n. 168271 - Reg. Soc. Trib. Impr. Mantova n. 3417/14834 - Cod. Fisc. e Part. IVA n. 01585920208 - P. IVA CEE IT01585920208
Internet : http://www.Multimedical.it - e-mail: info@Multimedical.it